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P.O. BOX 1480  
ALEXANDRIA, VA 22313-1480  
WWW.USPTO.GOV

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Robert D. McCutcheon  
Docket Clerk  
P.O. Drawer 800889  
Dallas, TX 75380

MAY 23 2005

DIRECTOR OFFICE  
TECHNOLOGY CENTER 2100

In re Application of: Ramey, et al.  
Application No. 09/414,590  
Attorney Docket No. 03384.0374  
Filed: October 8, 1999  
For: METHOD, APPARATUS AND  
ARTICLE OF MANUFACTURE FOR  
WEB-BASED CONTROL OF A UNIFIED  
MULTI-SERVICE COMMUNICATION  
SYSTEM

)  
) DECISION ON PETITION TO  
) WITHDRAW HOLDING OF  
) ABANDONMENT UNDER 37 CFR  
) §1.181  
)

This is a decision on the petition to withdraw the holding of abandonment, under 37 CFR §1.181, filed on September 15, 2004.

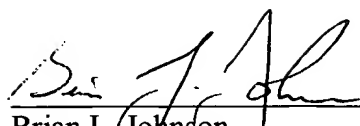
The instant application became abandoned for failure to timely respond to the Office action mailed January 14, 2004. A notice of abandonment was mailed on September 7, 2004. A grantable petition must include a copy of the response and proof of timely filing of the response. An Office generated FAX receipt that properly identify the contents of the submission, A stamped post card receipt with an indication of the documents filed therewith, or properly used certificates of mail and transmission that include a 37 CFR 1.8(b)(3) statement will be acceptable. No fee is required.

Petitioner has provided evidence in the petition that includes: a copy of the response; transmittal form; an account detail report; copy of post card receipt (without USPTO date stamp); copy of check in the amount of \$416.00 for additional claims fee; authorization to charge (additional) fees to deposit account 50-0208; certificate of mailing and a personal knowledge statement by Kathy Hamilton (treated under 37 CFR 1.8(b)(3)).

Petitioner has established that a response was timely filed on April 14, 2004. Since all of the criteria set forth above have been met, the petition is **GRANTED**. The Notice of Abandonment is hereby **WITHDRAWN**.

The application is being forwarded to the Supervisory Legal Instruments Examiner with instructions to enter the response (copy June 14, 2004 and duplicate copy filed September 15, 2004). The application will then be forwarded to the examiner for prompt action on the merits. Note, the fee for additional claims (\$416) has been charged to deposit account 50-0208 (since the original check has been either lost or cancelled). The Office regrets any inconvenience caused to Applicant.

*Decision on Petition*  
*Serial No. 09/414,590*



Brian L. Johnson  
Special Programs Examiner  
Technology Center 2100  
Computer Architecture, Software, and Information Security  
571-212-9306

5/19/05